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Air nz koru application form

What is the special monthly offer? What are business travel points? Why do we need two contacts? Will our passengers still be entitled to status points and air points when travelling by Air New Zealand? How can we check my Above & Beyond account balance? How can we redeem my business travel points for rewards? What rewards do you offer? How long does it take to process a reward? How long are our business trips worth? Can we earn business travel points on other airlines? Can you automatically send pre-selected rewards each month? Can I redeem my business travel points as part of my travel payment or as a credit on my Travelcard? How long are Above & Beyond vouchers worth? Can we use past points that have expired? Do I need to order a name and date to order Mystery Break? We often buy grabaseat and smart saver prices - will these still collect business travel points? What is the difference between dollar air points and business travel points? What are airpoints dollars? What are status points? Should Air New Zealand Valet Parking voucher recipient be a member of the voucher use program crust? Should we use Air New Zealand Valet parking to use the Deluxe Valet voucher? Do rewards redeemed through above & beyond have to go to a member of staff? Will we receive an association fee when we buy out a 12-month membership in the Koru program? Our company has a common shelf life for membership in the Koru program. Can we redeem business travel points to comply with our usual expiration? How can we redeem additional baggage waivers? Do we take back my business travel points if I don't receive my upgrade space? When are space upgrades checked? Frequently placed funds with travel cards Can our travel card be used online or through our travel agent? How do I increase my travelcard credit limit? Can our Travelcard be used to pay for flights on other airlines? Can we pay off our Travelcard account with a credit card? What else can be charged to Travelcard? Who am I contacting to find out more? Can we track individual staff trips booked on our Travelcard? How do I check my Travelcard account balance? In what format can Travelcard account exprints be received? What is the special monthly offer? What is the wine option for a special offer? 6 bottles of SOHO Marlborough Sauvignon Blanc from superior wine-growing sites in the Awatere & Wairau Valleys. Notes of fresh plant, elderflower and river stone, bursting with juicy fruity salad flavors; melon, white peach, passionfruit & citrus peel. Nice salty focus, but generous in expression and texture. What is Dining Option? Nourish Group gift cards can only be spent on food and drink at any of the group's 9 outlets owned by Nourish (Euro - Auckland, The Culpeper - Auckland, Coley Punch - Auckland, Jervois Steak House - Auckland i Queenstown, Pravda - Wellington, The Crab Shack - Auckland i Wellington, Shed 5 - Wellington) Vaša poklon kartica bit će vam dostavljena i i valid for 12 months from the date of issue. Gift cards can be used during multiple visits and cannot be exchanged for cash. How is special offer redemption delivered? Your reward will be offered to the New Zealand address you have confirmed and should arrive within 10 business days. If you're not at home when the courier calls, the card will stay in your mailbox. You may need to call a courier to make alternative arrangements for the delivery of items. Please note that rural deliveries do not require a signature and the award provided can be left at the rural address. Once the prize has been issued, it cannot be returned or exchanged. All prizes are subject to availability. We will contact you to discuss options in the unlikely event that your item is no longer available. Your redemption reward will not entitle you to any offers related to the purchase of the item. What do I do if I have questions about a special offer? Please contact businessrewards@airnz.co.nz or on 0800 250 055 Monday – Friday 9:00-17:00 (excluding public holidays). What are business travel points? For every \$100.00 (excluding GST) your company spends on Air New Zealand flights paid for by Travelcard, you'll earn 10 business points. Why do we need two contacts? At the very least, we require two separate contacts within your company to receive a monthly statement and our email updates. A key decision-maker is usually a director general, financial controller or person with financial powers. Another contact, Nominees (NOM) is a person within your business who will contact us regularly and redeem rewards. You can also add up to 4 additional people to receive updates and notifications. All contacts must be employees of the company. Will our passengers still be entitled to status points and air points when travelling by Air New Zealand? Yes – Fees above and beyond are earned with the usual benefits that an individual traveller receives. All personnel will continue to earn air points and status points in the condition and provisions of air points. How can we check my Above & Beyond account balance? Your balance is displayed as soon as you log in to the Above & Beyond members' website. You can also view rewards previously requested by clicking the Rewards History tab. You can also check your Above & Beyond account balance by referring to your monthly statement, calling us on 0800 250 055 or emailing us on businessrewards@airnz.co.nz. How can we redeem business travel points for rewards? Claiming rewards is easy! Sign in to your Above & Beyond account at click the rewards card, and select the prize you want. For example, keep in mind that you won't be able to select items for which you don't have enough business points. You can email the request directly to businessrewards@airnz.co.nz on 0800 250 055. What rewards do you You can find a full list of our current prizes by clicking on the Rewards tab, or can you print a copy how long does it take to process a prize? We're asking for as many information as possible. Applications are usually processed within 48 working hours; however, this may depend on whether it is requested during peak periods. It is also important to note that crust membership packages take up to two weeks to arrive. If you need help within this time frame, call the team on 0800 250 055 and we will do our best to assist you with your requests. How long are our business trips worth? Your business travel points are valid for 12 months from the date they are earned. Your monthly statement details your upcoming spraias. Can we earn business travel points on other airlines? Above & Beyond is an Air New Zealand program. Accordingly, you will only earn business travel points on Air New Zealand tickets and manage flights. Can I redeem my business travel points as part of my travel payment or as a credit on my Travelcard? Business travel points cannot be returned to your travelcard account or used directly to redeem your trip. A list of our current awards can be found how long are Above & Beyond vouchers worth? Deluxe Valet and Air New Zealand Valet vouchers are valid for a period of 6 months from the date of issue. Mystery Break vouchers are valid for a period of 12 months from the original release date. Can we use past points that have expired? After the points expire, I can't go back. We encourage you to check your monthly reports for details of upcoming points that expire and claim rewards before the end of the month. Do I need to order a name and date to order Mystery Break? Mystery Break vouchers are issued under your trade name. The recipient can contact our Mystery Break Team on 0800 269 783 when they receive a voucher to book and confirm their details. We often buy grabaseat and smart saver prices - will these still collect business travel points? All flights operated by Air New Zealand will earn you business travel points when broadcasting on your Travel Card – whether you book grabaseat or Flexi Plus fares. What is the difference between dollar air points and business travel points? Airpoints Dollars reward individual passengers as they fly. Individual staff members may have personal air point accounts and will earn dollar air points and status points as they travel. Business Travel Points have no dollar value and are earned for work every time you spend on your Travelcard company. The company owns these points and can use them to claim business rewards. What are airpoints dollars? Airpoints Dollars are the currency of Airpoints™. Air New Zealand is a frequent flyer program. One air travel dollar is the equivalent of one new Dollar for buyouts on Air New Zealand ticketed and managed services, and you can use them just like cash pay for your rewards*. You can use your airpoints dollars to pay for any available seat on any Air New Zealand ticket and operated flight. You can redeem airpoints dollars for an individual at a rate of 190 business travel points for \$25 airpoints. What are status points? Status points are earned by individual airport members as they travel and count towards their status. The more you travel, the higher your status will be. More information about status points can be found here You can redeem 250 business points for 25 status points, up to below the amount to upgrade to next level status or keep your current level status. You must earn below the specified portion of status points through flying. Silver (at least 50% on Air New Zealand operates flights, qualified partner airline flights or Star Alliance qualifying flights) Gold (at least 50% on Air New Zealand flights, qualifying partner airline flights, or Star Alliance qualifying flights) Elite (at least 60% on Air New Zealand flights, qualified partner airline flights.) Should the recipient of Air New Zealand Valet parking vouchers be a member of the Koru program to use vouchers? Anyone can take advantage and use the Air New Zealand Valet Parking voucher. Just park your car at Auckland or Christchurch International or Domestic Airports, present your voucher and keys and leave. Multiple vouchers can be used. Vouchers are valid for 6 months from the date of issue. Keep on keep ate, you have to fly to Air New Zealand atleast one sector on your trip. Should we use Air New Zealand Valet parking to use the Deluxe Valet voucher? Yes, your Deluxe Valet vouchers must be used either in conjunction with Air New Zealand Valet Parking vouchers or paid Air New Zealand parking. Do rewards redeemed through above & beyond have to go to a member of staff? Above & Beyond is designed to recognize your company buying Air New Zealand flights. You can use your rewards in a way that best suits your business needs. Will we receive an association fee when we buy out a 12-month membership in the Koru program? No – 12-month membership in the crust program can be purchased for 2,700 business tourist points. We're waiving the association fee! Our company has a common shelf life for membership in the Koru program. Can we redeem business travel points to comply with our usual expiration? Yes – we can penetrate the Koru membership program for a joint shelf life. If your joint expiration is less than 6 months, we'll add additional months to see next year's expiration. How can we redeem additional baggage waivers? Additional baggage waivers are added to your bookings, no voucher. Just ask for an award online and let us know your reservation for New Zealand the number of bags you need and the sector you want them for. Additional baggage waivers are only available on Air New Zealand-operated flights and are not only valid for seat fares or oversized items. Do we receive Business Travel Points back if we don't get an upgrade available? Yes – your business travel points are returned to your Above & Beyond account if the upgrade is unsuccessful. When are space upgrades checked? Available space upgrades depending on availability on departure day. You'll find out if the upgrade was successful when you signed in. Can our Travelcard card be used online or through our travel agent? Your Travelcard is a billing card that can be used whether you book online or through a travel management company. How do I increase my travelcard credit limit? If you're going to spend a little more than usual, you can apply for a temporary increase in your Travelcard limit. If you want to permanently increase your credit limit, fill out the appropriate form here. Can our Travelcard be used to pay for flights on other airlines? You can use your Travelcard on more than 250 airlines worldwide. Click here to see the full list. Can we pay off our Travelcard account with a credit card? No – your Travelcard must only be paid with direct credit. What else can be charged to Travelcard? In addition to flights, you can also charge for the Koru program membership and additional baggage charges at the airport. Who am I contacting to find out more? For all travelcard account inquiries and maintenance requests, please email TravelcardAdmin@airnz.co.nz for phone 0800 737 020 available Monday to Friday from 9am to 5pm Can we follow the journey of individual staff booked on our Travelcard? This information is available on your Travelcard statement, or you can get individual Travelcards or cost centers for your most frequent travelers. How do I check my Travelcard account balance? Will you be issued with a statement weekly, two weeks or a month - or can you call the Travelcard team on 0800 737 020 In what format can Travelcard account statements be received? Statements are sent in pdf format, but on request we are able to .txt files. Do I have to use Travelcard to join Above & Beyond? Yes, you need to use Travelcard to join Above & Beyond, which is why we need to be able to track your spending to award points accordingly. Accordingly.